

Microsoft Solutions

**Microsoft Solution Department
Softline**

<http://solutions.softline.com/en/microsoft>
microsoft.solutions@softline.com



Microsoft Solution Department

Microsoft
Partner

Gold Application Development
Gold Application Integration
Gold Cloud Customer Relationship Management
Gold Cloud Productivity
Gold Cloud Platform
Gold Collaboration and Content
Gold Communications
Gold Data Analytics
Gold Datacenter
Gold Data Platform
Gold DevOps
Gold Enterprise Mobility Management
Gold Messaging
Gold Windows and Devices
Gold Small and Midmarket Cloud Solutions
Silver Learning
Silver Project and Portfolio Management



Largest Clients

Industry



Governmental organizations



Financial and insurance companies



Telecom and media



FMCG and trade



DIGITAL TRANSFORMATION STRATEGY

Assessment of the current corporate IT strategy
Determining the tools and solutions for digital transformation
Preparing a plan of digital transformation journey

1

DESIGN

IT infrastructure audit
Solution architecture design
Development of a statement of work
Development of project documentation
Development of a deployment plan

2

3

DEPLOYMENT

Solution development
Installation and configuration
Modernization
Integration with adjacent solutions
Data migration from other platforms
Customer employee training in the course of development

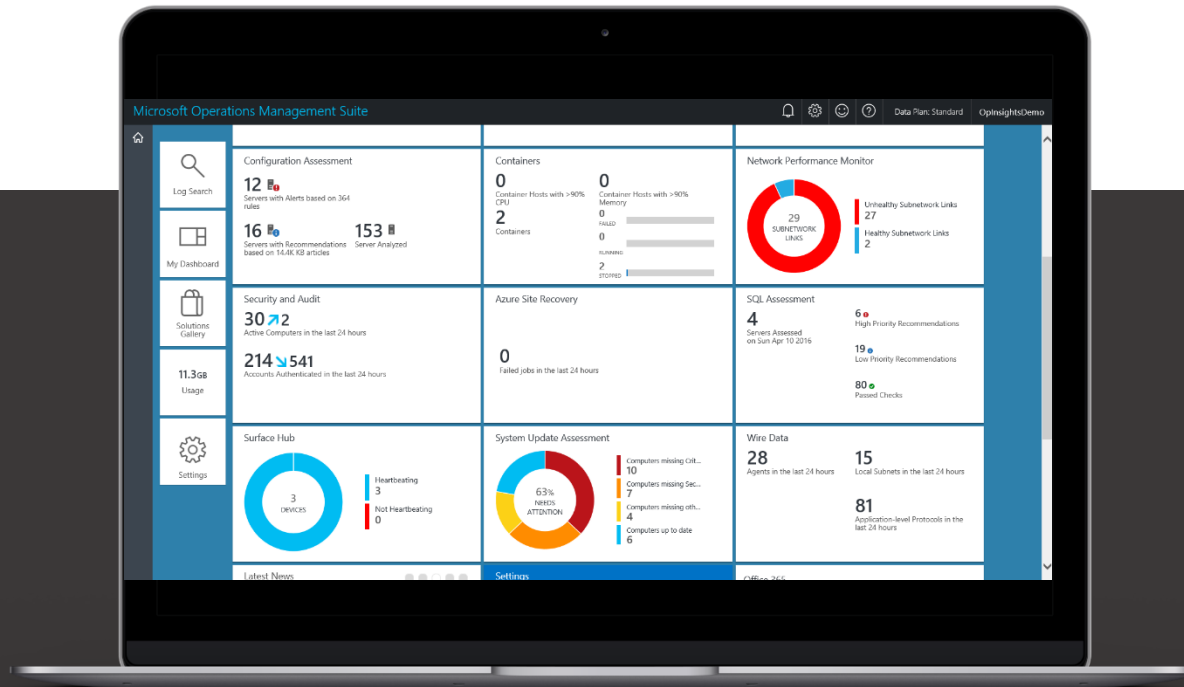
4

SUPPORT

System maintenance and support
Customization and development

Services

Security and Management



Management
simplicity



+45%

Automation of
standard IT
tasks



+50%

Reduction of
support costs



+75%

Protection
the corporate
perimeter



+95%

Security and Management: Ready-to-Use Solutions



Deployment of secure workplace

Unified portal to access to all corporate services
Comprehensive security system
Powerful communication tools and employee productivity analytics



IT service management

Increase of the quality of IT service and improvement of customer experience
Management and inventory of IT resources
Automated deployment of software and OS
Remote administration



Account data and identification

Optimizing account management and creation
Unification and standardization of data on employees



Hybrid environment management

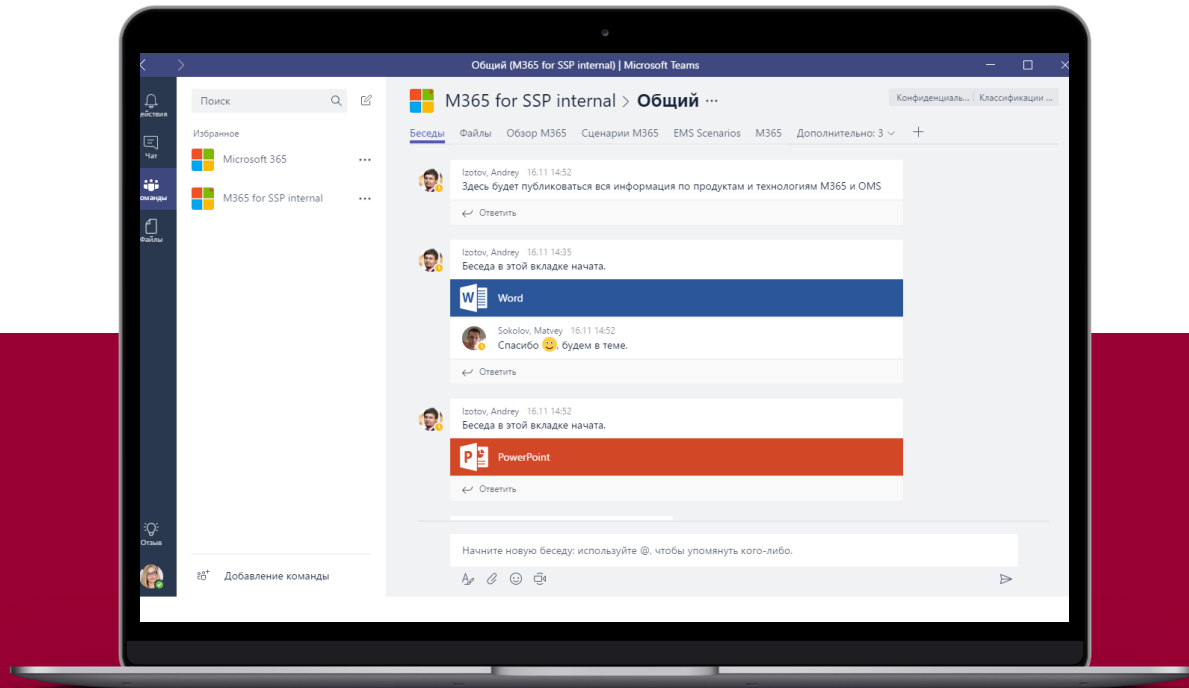
Timely receipt of information about the problems
Analysis of events and evaluation of system performance
Creating backups for quick recovery



Enterprise data security and mobile employee management

User and mobile device management
File and Enterprise Security
Cloud service control
Prevention of cyber attacks

Data Storage and Exchange



Resource
security and
availability



+45%

Reducing the
IT maintenance
costs



+50%

Increasing the
user mobility



+75%

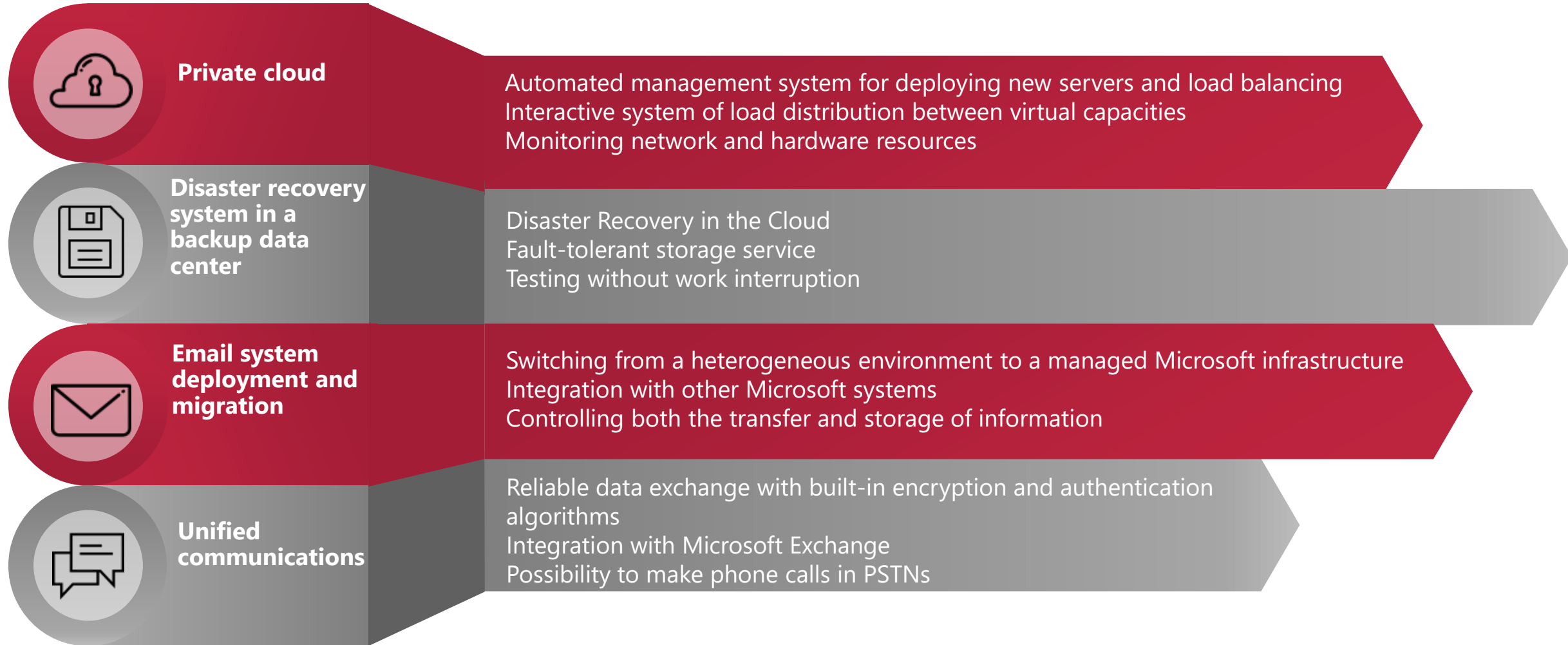
Improving the
corporate
communication



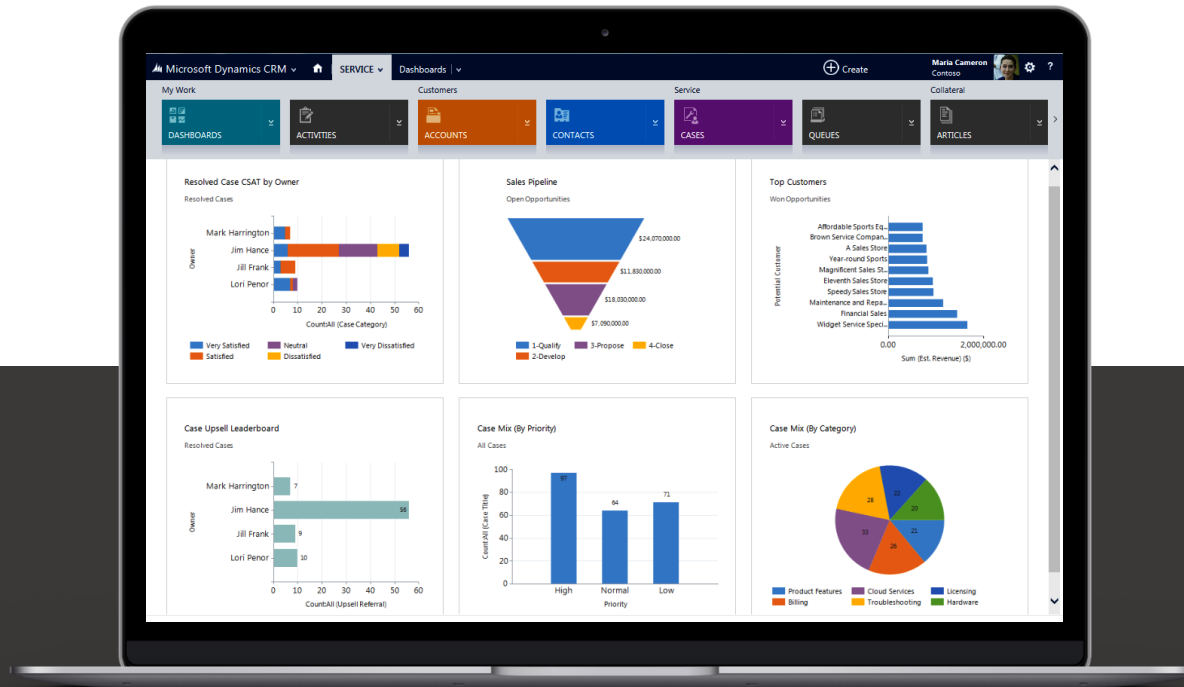
S

+95%

Data Storage and Exchange



Process Automation



Consolidation
of information



+45%

Knowledge
management



+50%

Reducing the
time for
decision
making



+75%

Reducing the
data processing
costs



+95%

Process Automation



Corporate portal and information kiosk

Exchange of information between employees
Unified access and search over the internal corporate information services
Registration of requests for the provision of documents
Feedback in the form of sending messages to an email address



Informative and educational portal

Creating blogs to share experience or to start group discussions
Providing a single entry point via the web interface
Publishing resources by users who do not have special knowledge



Knowledge management system

Categorization of documents by knowledge domain and metadata
Review, approval and assessment of documents by experts
Sending questions to experts



Automation of marketing, sales, and service processes

Creating a single client database
Automation of all stages of the deal lifecycle
Building analytical reports

Process Automation



Project management system

Creating, changing, and displaying projects
Creating a structured repository of electronic documents
Visualization of planned and actual parameters, as well as implementation reports



BI systems

Creating a single source of trustworthy information to make business decisions
Identifying unprofitable and profitable lines of business
Prompt strategic and tactical decision-making



Industry-specific solutions

These solutions solve the problems of governmental organizations and real estate companies



GO GLOBAL



GO CLOUD



GO INNOVATIVE